

CAMP TSR 2017

Texas Ski Ranch Action Sport Camps

General Information, Policies, and Procedures

1. Tuition

- a. See Registration form to determine your camper's tuition. A \$100 deposit is required to reserve your camper's space in camp. The balance of the tuition is due 30 days BEFORE your camper's check-in date. You may make payments or pay the entire amount at one time. If the final payment is not received by the due date and that week is full, we may be forced to drop your child to make room for one on the waitlist. You can pay in person at TSR, online at campsasskiranch.campbrainregistration.com, or over the phone at (830) 627-2843.

2. Online Registration Form, Camper Form, and Waiver

- a. We will need to receive all online forms at least 30 days BEFORE check-in. If your child was at camp last year, we still need to complete and send in all new forms. If you have multiple children attending Camp TSR, please fill out each form for each child. Please submit all paperwork online, do not mail or fax. It is important that all these forms be filled out completely and correctly so that we can properly attend to your campers' needs while at camp.
- b. All medications should have your child's name on them and be given to the director at check-in, with dosing instructions in writing. We ask that campers do not self-medicate. We have Tylenol and Advil on hand if needed.

3. Pro Shop and Snack Spending Accounts

- a. You may include money for incidentals when you send in your child's tuition, or you may establish an account at check-in. To open an account, set a spending limit with your child and leave a credit card number with the camp registrar. All withdrawals from your child's account will be documented for you. The Pro Shop has everything from sunscreen to board shorts, caps to stickers. Non-shoppers

would be fine with \$10/day (\$60 total) if your child wishes to do a little shopping you may allow more.

- b. Please do not let your camper keep cash in the bunkhouses, they will not be secure and TSR is not responsible for any losses. Cash may be turned over to the registrar to deposit in the camp bank for safekeeping. Your camper will have access to his or her account throughout the camp day, every day.
- c. Gift cards to the on-property restaurant and Pro Shop available during online registration.

4. Cancellations

- a. Deposits are nonrefundable . Campers who withdraw 30+ days before check-in day are entitled to a refund of all fees paid except \$100 of camp deposit. Non-refundable portions of camp deposits and tuition will go into the Camp TSR scholarship fund to assist kids in need.
- b. Cancelling 14-30 days before check-in will lose 50% of tuition and cancelling 4-14 days before check-in will lose 75% of all tuition. NO REFUNDS WILL BE GIVEN FOR CANCELLATIONS WITHIN 4 DAYS OF CHECK-IN. All tuition that cannot be refunded will go to the Camp TSR scholarship fund.
- c. Cancellations or reschedules due to severe illness or injury, if received 24 hours prior to check-in time, are entitled to receive all tuition paid minus \$100 deposit if your physician deems your child unfit to attend camp. Written doctor's order is required in order to receive this refund.

5. Absences & Withdrawals

- a. The camp director reserves the right to dismiss any camper whose influence or conduct is detrimental to the best interest of the program or other campers.
- b. No refunds will be given for dismissed campers who withdraw for any reason after camp has started. The only exception that will be made is if a camper is sent home on doctor's orders, in which case overnight campers will be refunded \$75 and day campers \$50 for each remaining full day. Absolutely no refunds after Thursday. If a camper chooses to remain at camp, even if he/she cannot participate, no adjustments will be made. Campers sent home for bullying, drug or alcohol use, risky behavior, or breaking camp rules will forfeit all fees paid.

6. Airport Transportation

- a. Transportation provided from the **San Antonio International Airport for \$50 each way per camper** (round trip \$100). Please contact the registrar to make arrangements at least two weeks before check-in. We will need the name and drivers license number of the parent who will be picking the camper up from the airport on return trip. You will need the same information from us in order for us to claim your child on our end. Please be sure we have copies of all ticket confirmations prior to camp. Plan to have your camper arrive in San Antonio around noon on Sunday and leave San Antonio around 4:00pm on Friday. These times are important so that they do not miss any camp activities, and do not disrupt camp schedule. If you have any questions about flights, contact Camp Director or Christine at TSR.

7. Check-in

- a. **Day Campers will check on Monday at 8:30am. Overnight campers should check in at 3:00pm on Sunday.** Overnight Campers check-in the Blue Room at TSR. Please be sure to submit all paperwork at least 2 weeks before check-in. Plan for heavy traffic through Austin on Sundays if you are driving. We will have camp orientation immediately following check-in, then move-in, and start with camp activities and have dinner as a group. The first night is important to meet coaches and new friends, assign equipment, set goals, settle in, and prepare for a busy week. Please make sure that your camper is on time. If you arrive early, feel free to grab a bite to eat at Wahoo's, do a little shopping in the Pro Shop, or relax on the beach until registration opens at 3:00pm. No early check-ins please.
- b. All campers should check-in at the main facility. Camp Directors and counselors will be available to assist you. **Make sure your camper's name is on everything!**

8. Roommate Requests

- a. In order to accommodate roommate requests, BOTH campers need to request each other. Please limit requests to ONE roommate, within one grade level of your camper. For the best interest of ALL campers, we will not guarantee room requests of campers more than one year apart or larger groups. Please add your roommate request to the registration form.

9. Phone Calls, Visits, and Mail

- a. Other than during actual check-in time (IF your camper needs assistance), parents and visitors will not be permitted to “hang out” at the cabins. Visitors (including parents) are only allowed in the public areas of TSR. You may come watch your camper’s progress from the beach or the balcony at Wahoo’s or the observation deck at Spring Loaded. **We request that you not mix, mingle, or play with the campers. Remember, the rest of the campers are “on vacation” from their parents. Parents and visitors will NOT be allowed on the boat during camp sessions. If you want to be more involved with your child’s experience, private lessons may be schedule throughout the year.**
- b. Campers may use the front desk phone to call out in case of emergency. Campers may not receive calls while at camp. Remember, they are on vacation, and you probably miss them more than they will miss you! We will confiscate all cell phones and lock them up for the week, so please consider leaving phones at home.
- c. Email may be sent to your camper at camp@texasskiranch.com. We will deliver the message to your camper. Please do not send emails after noon on Thursday, as we may not get them in time to give to your camper.
- d. Packages and mail can be left with the registrar and will be delivered on the day requested.
- e. Mail can be sent to your child at:

Camp TSR – Week # ____
[camper’s name]
6700 IH 35 North
New Braunfels, TX 78130

10. Lost and Found

- a. Lost and found items will be on display at check out. Other items of value will be held for two weeks. Items can be shipped at parent’s expense. We will not send towels, underwear, socks, toiletries, or items without names on them. Make sure when you check out you pick up all of your child’s bags, bedding, gear, and laundry. Make sure you do not accidentally grab items that belong to another camper. **NAMES ON EVERYTHING PLEASE!**

11. Camper Pick up

- a. The Friday Camper exhibition and competition will be held Fridays at NOON for both Day and Overnight camps, followed by our awards ceremony and camp video. Plan to arrive early Friday to watch your camper as they participate in their last sessions. You will have the pleasure of seeing the new skills your child has mastered on his or her favorite activity.